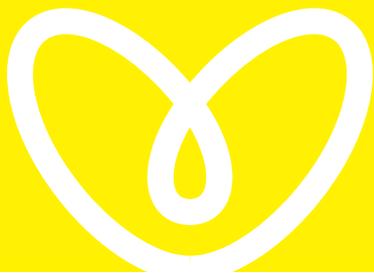


Building positive impact together

Annual Report
2017–2018





Dedicated to the memories of our wonderful Chief Financial Officer **Stephen Crook** and Industrial Skills Instructor **Robert Moir**, much-loved and sorely missed members of the Vision Australia family.

On the cover (clockwise): **Seeing Eye Dog** puppy in training **Yale**; Woodwork trainer **John Mcleod** observing client **Dr Deja Sriratana**; and Vision Australia regional practice lead **Aimee York** with client **Serena Melissari**.

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Top to bottom: Manager Dog Development **Dr Nicola Cotton** checks over Seeing Eye Dog puppy **Digger**; Regional Practice Leader **Julie Hall** running a low vision clinic in Brisbane North; and Orientation and Mobility Specialist **Jessica Timmons** working with client **Micah Cheung** at the Leigh Garwood Mobility Training Centre.

Message from the Chair and CEO

As Chair and CEO of Vision Australia, it's our pleasure to welcome you to the 2018 annual report.

This year, we continue on our journey of transformation. Throughout this continual change, our services remain focused on achieving a positive impact for our 25,580 clients with a particular focus on our four pillars: education, employment, independence and social inclusion.

We believe a strong educational basis is the foundation for helping people with employment outcomes. Education and employment allow our clients to live their lives with the independence they seek, and that in turn promotes real social inclusion.

Vision Australia now provides services to more than 1,500 clients with a National Disability Insurance Scheme (NDIS) plan. We've supported people to navigate the NDIS, prepare for their planning meeting, and make the most of their NDIS funded supports.

Importantly, we're here to partner with clients so they can work their way through



**Ron Hooton, CEO (left) with
Andrew Moffat, Chair (right)**

the NDIS, My Aged Care and the Disability Employment Scheme from first contact through to implementing their plans.

Behind the scenes, we're improving our structures and processes to better support client facing teams achieve outcomes for clients. This is an organisation-wide commitment and each and every

member of our workforce plays a part in our success.

Alongside these successes, we are not immune to the challenges facing the sector. These include the constantly changing environment of My Aged Care and the NDIS. We will keep working through these challenges by building relationships with government and looking internally to better fulfil our mission.

The next two to three years will require significant organisational and financial investment to adapt to individualised funding schemes. Our ongoing financial discipline has made this investment possible.

We are very grateful for the passion shown by our Vision Australia staff, their dedication to our clients and for the many hours of hard work contributed.

We would also like to thank the Vision Australia Board for their leadership and governance and fondly farewell Theresa Smith-Ruig, Don Fraser and Lyn Alison who retired during the year.

Finally, recognition must also be given to the thousands of donors and volunteers, as well as the corporate partners, businesses, organisations and governments that support us. Your generosity contributes greatly to the work we do and makes a world of difference to our community.



Andrew Moffat
Chair
Vision Australia



Ron Hooton
CEO
Vision Australia

Listening to clients

Critical to building a lifelong positive partnership with people who are blind or have low vision is a strong understanding of their needs, and responding to these needs with high-quality services and support.

This year was no different, with the organisation actively consulting with the community. More than 2,000 people added their voice to research projects and service and product design, directly influencing our activities.

Our mission is to support people who are blind or have low vision to live the life they choose.

The way we work with people and interact with each other is driven by our values: person-centred, accountable, collaborative, commercially focused and agile.

This year we launched our Head+Heart=Success strategy reinforcing how our mission and our business success go hand in hand. While our heart is the mission of the organisation, our head is the business decisions and systems that drive our financial sustainability. We can only deliver on our mission if we succeed as a business.



Highlights from 2017/18



Above: Adaptive technology adviser **David Woodbridge** at the new Parramatta Tech Hub.



Above: Then Minister for Revenue and Financial Services the **Hon Kelly O'Dwyer MP**, Reserve Bank of Australia Note Issue Department deputy head **James Holloway**, senior communications officer **Dung Nguyen** and senior analyst **Vu Nguyen** with CEO **Ron Hooton** launching the new \$10 note with tactile features.

Below: Volunteers from Seeing Eye Dog's dog nutrition partner, Royal Canin, took to the streets alongside staff, volunteers and clients, to promote the **#OpenPawPolicy** – educating business on the access rights afforded to Seeing Eye Dogs.



Above: Chair **Andrew Moffat** opening the Leigh Garwood Mobility Training Centre with CEO **Ron Hooton** and client **Martin Stewart**.

Below: Governor-General Sir Peter Cosgrove reading the newspaper on Vision Australia Radio.



Above: Vision Australia partnered with Samsung to bring IrisVision to Australia. The wearable device has powerful magnification capabilities that clients of various ages used to experience Sydney's Vivid Festival this year.



Right: Denis Walter, Sylvie Paladino, Marina Prior and David Hobson perform at the audio described 2017 Vision Australia Carols by Candlelight.



Left: We participated in the 2017 TOM Makeathon to develop and produce an innovative new Seeing Eye Dog harness.

Right: The audio description team audio describing the opening ceremony at the Gold Coast Commonwealth Games in April 2018.



Our year in numbers

■ Darwin

25,580

Vision Australia clients



3,011

Volunteers

801,582

Volunteer hours

■ Perth

190,139

Hours of recreation support provided

22,398



Hours of orientation and mobility support provided

\$2.8 million

Raised at the 2017 Vision Australia's Carols By Candlelight to support 2,700 children

12,176

Clients accessed library services



2,083

People added their voice to research projects

76,719

Print pages converted into accessible formats:

- 101,400 Braille master pages
- 14,866 E-text pages
- 3,325 Large print pages
- 2,245 Tactual graphics

693,010

Books, magazines, newspaper and podcasts circulated

51,776



Pairs of spectacles funded by NSW Spectacles Program

135

Live audio described performances

3,397

Audio hours produced from 70,000 pages of printed materials



Education



Serena Melissari sitting in a Feelix kit and reading a Feelix book.

A strong education is essential for a more successful journey through life.

Vision Australia's early literacy and education programs would not be successful without our generous supporters, including those who participate in our biggest fundraiser of the year, Carols By Candlelight.

Carols By Candlelight celebrated 80 years in 2017 with a record fundraising amount, \$2.8 million, through the support of approximately 10,000 donors. We welcomed presenting partner Priceline Pharmacy to the Carols By Candlelight team and their support helped us achieve a fantastic fundraising effort. All funds raised go directly to services for children aged 0-18 including assistive technology for use in schools, orientation and mobility services and an increased range of accessible literature through our Feelix Library.

One of the orientation and mobility programs initiated in 2017 was the Travel Safe Program. This program supports primary and secondary age school students to develop age appropriate community

access mobility skills allowing for safe travel on footpaths, crossing roads, using stairs, elevators and escalators.

Conducted at the Leigh Garwood Mobility Training Centre, it provided an introduction to using public transport and travel safety concepts whilst improving long cane skills and effective use of hearing to aid navigation.

Nearby, at our new Barrett Street building in Kensington, Victoria, a world-class sensory stimulation room was opened. This room is specially designed to provide a unique, interactive space to individuals with a variety of conditions or disabilities.

The sensory room provides a safe and controlled environment to participate in activities, relax, reduce anxiety and elicit behaviours that can be further utilised outside of the environment. The aim of the room is to create a multisensory experience for anyone who is blind or has low vision.

Technology

Thanks to Vision Australia and the National Disability Insurance Scheme (NDIS), client Kaitlin Larney was the first person in Western Australia to receive IrisVision, a cutting edge piece of assistive technology.

As a result of the powerful magnification ability of IrisVision, Kaitlin has been able to complete her Certificate 1 in Animal Science and is learning to sew. In class, IrisVision enhances Kaitlin's ability to

read course notes and participate in activities.

"With IrisVision, I am able to zoom in and watch my lecturer do a first aid demonstration or watch a video in class. Being able to actively participate and discuss what was on the screen is good," she said.

"There are so many things that I want to try out with IrisVision!"

School readiness

In NSW, a school readiness program for four to five year olds entering Kindergarten in 2019 was established consisting of weekly two-hour sessions over eight weeks focusing on daily living skills development and socialising goals.



Bursary

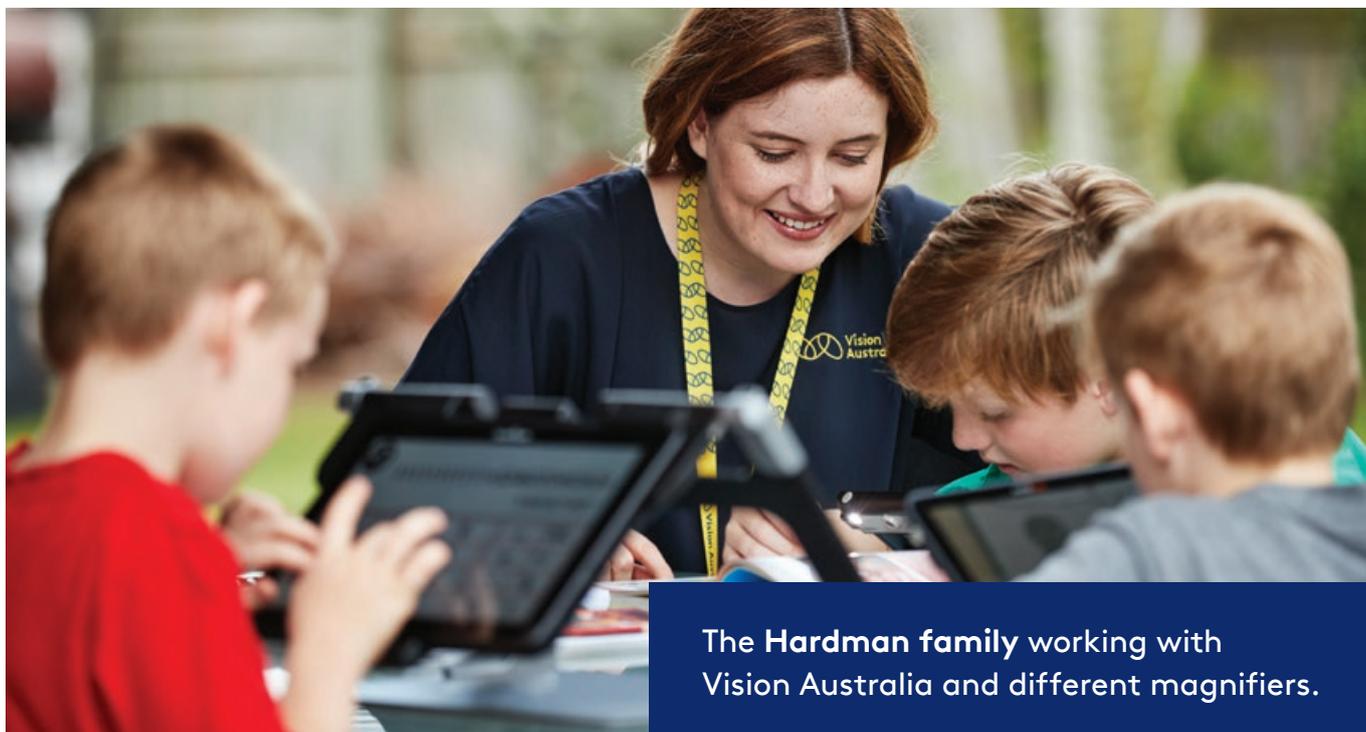
The further education bursary provides adaptive technology to help students fully participate and succeed in their chosen studies. This year, 22 students received a range of bursary equipment including technologies such as OrCam and IrisVision.

Micah Cheung using the magic carpet in the Sensory Room at Barrett Street, Kensington.



Northern Territory

We provided educational support services to more than 40 children in the Northern Territory. This program continues to grow with a close working relationship between educational advisors and Vision Australia staff.



The **Hardman** family working with Vision Australia and different magnifiers.

Setting the Hardmans up for success

Ocular albinism might affect Jack (10) and his twin brothers Noah and Thomas (8), but that's not stopping any of them from achieving education goals.

When Jack was diagnosed at eight weeks of age, the news shocked Dave and Sonya but there were two main things that helped them to move past the confusion about what ocular albinism would mean for the three boys – connecting with a support network of parents of children with ocular albinism and being directed to Vision Australia.

“The support from Vision Australia has been everything, things like speech therapy and occupational therapy have made a huge difference. Even just the advice about what the boys would be able to do has made a huge difference.”

Currently, all three boys are in primary school and are receiving support from Vision Australia around assistive technology to support their learning, which the family is thankful for.

“At school, they can't see the blackboard and they have problems reading text unless it's really magnified and obviously that's a big thing when it comes to education,” Sonya said.

“Things like magnifiers and other technology have made a big difference for the boys!”

Employment



Vision Australia client using ZoomText screen magnifier in the workplace.

At Vision Australia we know you need to practice what you preach and that's why we pride ourselves on having an inclusive and diverse workplace.

One of the ways we do this is through our annual graduate program. This year we have three graduates who are blind or have low vision working at Vision Australia in a variety of roles. This program is possible through the continued support from the Bill and Jean Henson Charitable Trust.

We're also committed to a minimum 15% employment rate of people who are blind or have low vision, with some departments such as our National Contact Centre having a blind or low vision staff rate of 48.2%. This commitment resulted in the organisation being awarded the Best Workplace Diversity and Inclusion Program 2017, from HR Awards.

The employment services team have placed 106 blind and low vision jobseekers into work in the last financial year and the service has grown significantly after successfully gaining five new sites in the new Disability Employment Services contract. This takes the total sites nationally to 10 which allows us to assist more of our clients into work.

Now in its second year, the successful Building Stronger Futures pre-employment program helped more than 34 young adults learn about how to obtain employment. The program includes problem solving therapy, where clients are taken through seven steps to equip them with skills to work through problems in their lives, whatever they might be.

Funding from Skilling Queenslanders for Work was received to conduct the Career Visions initiative. This enabled six students to be paid a training wage while completing a Certificate I in Business, followed by a four month work experience placement. All students from the last program obtained employment within three months of completing it, a fantastic result.

Increasing employment outcomes

Employment outcomes for people who are blind or have low vision are a big concern for Vision Australia, particularly our advocacy and engagement team. Vision Australia partnered with leading disability expert, Professor Anne Kavanagh, from the University of Melbourne to successfully conduct and complete a research project into vision loss and labour force outcomes. The research showed people with vision loss continue to have lower levels of labour force participation and this research will help frame our ongoing advocacy work to improve employment outcomes for people who are blind or have low vision.

15%

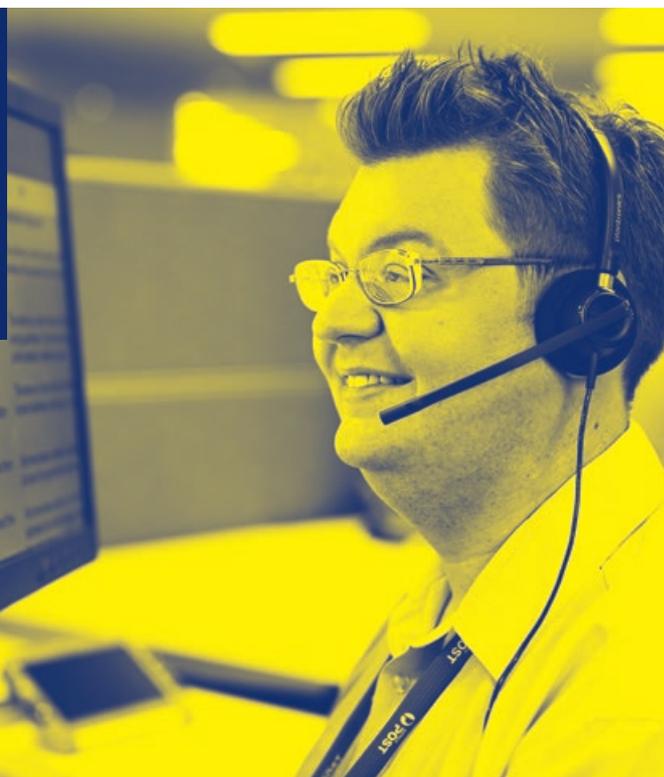
Vision Australia's employment rate of people who are blind or have low vision

Neslihan Sari at work at Public Transport Victoria.



Grant + Robert = Employment

Since late 2017, Grant Uther has worked at Australia Post in a customer service role following a successful career in computer maintenance.



Grant Uther using ZoomText at his workstation at Australia Post.

"I came to Vision Australia looking for some assistance around what adaptive technology was available to support me but I decided I actually wanted a bit of a change and to learn some new skills," Grant said.

Vision Australia employment consultant Robert Raiteri worked with Grant to identify jobs that suited his skills and interests, supported him to prepare a resume, and conducted practice interviews.

While he's now settled at Australia Post, a big hurdle was finding an employer who was ready to give Grant an opportunity.

"Most employers generally want to help, but sometimes they can't understand how someone who is blind might be able to complete a job," said Robert.

"We work to educate employers and co-workers about including people who are blind or have low vision and carry out workplace assessments to identify equipment that clients may require."

Together, Vision Australia and Australia Post have provided Grant with an adapted workstation with a monitor arm and screen magnification software to allow him to perform his daily tasks like any other employee.

Grant's supervisor at Australia Post, Shakira said Grant slipped easily into the team.

"Everything has been great, Grant's integrated like anyone else. It's been a really good experience and something different for me as well," Shakira said.

"There's nothing his low vision has stopped him completing in his role here."

Independence

Anthony Testa with Vision Australia regional business manager **Julie Newton** using some of the kitchen items available from Vision Store.



Vision Australia Seeing Eye Dogs is one of the key ways we help people with blindness or low vision obtain independence, especially when it comes to transport.

In November 2017, we officially opened the Leigh Garwood Mobility Training Centre, thanks to a generous grant from the Victorian Government. The world-first, state-of-the-art, under cover mobility training centre provides a safe and realistic place to learn. It provides opportunities for people who are blind or have low vision to become familiar and confident, with either

their newly-matched Seeing Eye Dog or their white cane, without the fear that can come from training outside.

Along with the centre, a new isolation kennel block was installed and a purpose-built veterinary clinic was designed to improve the efficiency of veterinary services. This has seen expansion and success of the breeding program with a continued 100% conception rate with a record number of pups produced (179 bred).

Our success at Seeing Eye Dogs is reliant on our fantastic corporate partners and our regular givers. In the last year, we had 10,000 new regular givers support Vision Australia's puppy sponsorship program, which goes directly to training our world-class Seeing Eye Dogs.

Annually since 2014, Petbarn has hosted the Petbarn Seeing Eye Dogs Appeal by encouraging Petbarn, City Farmers and Greencross veterinary clinic customers to donate. The brilliant Petbarn staff raised more than \$715,000 for Seeing Eye Dogs, bringing the total contribution of the campaign to \$2.73 million.

The vital support of this partnership allows more Seeing Eye Dog puppies to be trained and matched with clients, giving them the opportunity to live the life they choose with increased mobility and independence.

The Marriage Equality Survey was a massive print survey undertaken by the Federal government in 2017. Vision Australia was very proud to have successfully advocated for the implementation of accessible voting options (automated telephone and internet) to allow the voices of people who are blind or have low vision to be heard during this important debate.

Tech Buddies

The Tech Buddies program was introduced in Brisbane as an after-sales support for clients who purchase basic technology items such as phones. The volunteer run service has proved popular with clients who are pleased to have extra support for their new items.



Lucian Galbraith walking along footpath with Vision Australia orientation and mobility specialist Bashir Ebrahim OAM.

Print Access

Each year, our print access team work with corporate customers and individuals to ensure print material is transcribed into accessible formats such as Braille, large print, e-text and audio.

This year, Vision Australia was granted \$4.2 million of funding for print access over the next three years. This is an increase on the current \$850,000 per annum, and represents 74% of the total grant funding available in Australia, allowing the continuation and growth of this valuable service.

Vision Australia also played a pivotal role in advocating for our clients' rights and lobbied for equal access to information for all. We secured a guarantee from the National Disability Insurance Agency to provide participant plans in accessible formats. As a result, people can now request their NDIS plan in the format of their choosing, enabling the full exercise of informed choice.

Making a match for Daniel

Travelling and shopping independently used to be major tasks for Daniel Keogh, until he was matched with his first Seeing Eye Dog.

"I travel interstate for work. Let me tell you, there is no feeling like not being restricted to your hotel room at night. With a Seeing Eye Dog and a GPS, you can go anywhere, even if you've never been there before," Daniel said.

Together with Seeing Eye Dog Varden, Daniel has been able to navigate new places, including ones he used to avoid, like shopping centres.

"Shopping centres were a big no from me. I know people who navigate through them every day with a cane, but it just wasn't for me.

"It's the daily things like shopping that you don't think about or that you take for granted that I have found to be much easier with Varden."



Daniel Keogh and Seeing Eye Dog Varden.

Social inclusion

Seeing Eye Dog in-training at the Leigh Garwood Mobility Training Centre.



The Vision Australia Radio Network operates to address the information needs of people who are blind, have low vision or a print disability and is a key component of ensuring our clients are socially included.

An estimated 152,000 people aged 15 and over listen to Vision Australia Radio nationally at some time in a week and an estimated 608,000 people aged 15+ listen to Vision Australia Radio nationally at some time in a month.

Highlights

- **2017 Melbourne Writers Festival** – supported accessibility initiatives through promotion of the festival
- **2018 Australian Open** – broadcast all of the matches from the 2018 Australian Open
- **Warrnambool frequency swap** – VAR Warrnambool changed frequency to 882AM enhancing our radio coverage area and substantially increasing our listenership
- **2017 Carols by Candlelight** – audio description was live-streamed online for the first time

Our wonderful volunteers across the nation are a fundamental part of helping our clients achieve independence and social inclusion and without them, we wouldn't be able to prepare the more than 100 hours of live and recorded content per week for Vision Australia Radio.

Along with all the other work they do, under a new initiative, a stylist volunteer role was developed to support clients in the choice of clothing to improve their personal wellbeing and sense of community inclusion. One of our trained volunteers assisted client Lily to find a few new dresses for two upcoming weddings overseas.

"I was looking for some special outfits to wear at a relative's wedding in Canada and needed some help to find the perfect outfit," said Lily.

A day shopping at a Myer sale proved to be a success as Lily ended up with three beautiful (and heavily discounted!) dresses.

This year, we said thanks to more than 3,400 volunteers who generously support our organisation. We hosted 28 recognition events to acknowledge those who have been volunteering for a number of years, including a recipient of a 40-year service pin.

Audio description

It's no surprise to us that audio described events across the country continue to increase in popularity. In May 2018, the largest client turnout in the service's history was achieved with 32 clients attending and using the audio description service at The Carole King Musical in Melbourne.

New alliances have been forged with theatre companies to bring clients to a wider range of genres and venues including partnerships with Pinchgut Opera and Circus Oz.



Vision Australia client **Norma** socialising with friends at a local cafe.

Reading for inclusion

For the last 25 years, on a regular weekly basis, Marion Dickinson has been a volunteer reader for Werner Brand.

Werner was born prematurely and had useable vision in one eye before detached retinas meant eventually he was only able to perceive light.

After a career as a social worker, he became a yoga teacher in the 1980s and found that professional development was difficult without the ability to read.

“I had many readers during my university study days, but Marion came to me through Vision Australia because my wife was working and I needed someone to give me some help with some of the reading that I do professionally,” he said.

“That led to her coming once a week and we’ve become good friends. She’s the most faithful and devoted reader that I have ever had.”

Marion reads anything from the mail to complex texts about naturopathy or religion in his home for two hours each week and Werner said the visits help feed his curiosity and are an important social outlet too.



Volunteer Marion Dickinson reading to client Werner Brand.

Library

The Vision Australia Library has the largest range of accessible reading materials in Australia and is a very important part of how our clients remain engaged and socially included.

In May 2018, the library and Vision Australia Radio (VAR) collaborated to ensure our younger clients were able to participate in the National Simultaneous Storytime. The library’s reading (with sound effects to represent the illustrations) of Tony Wilson’s *Hickory Dickory Dash* was broadcast on VAR, at the same time the story was being read in schools and libraries across Australia.

Work also continued to lobby Government to make changes to the relevant copyright legislation allowing for the Marrakesh Treaty to be implemented effectively in Australia. The Marrakesh Treaty is an international agreement that will help an estimated 285 million people worldwide have greater access to books published in accessible formats such as large print, braille or audio.

Access for all

The Vision Australia Digital Access Team provides expert training and consulting to all levels of government and commercial organisations leading to improved access and experience of digital services for people with disability.

In the past year, the Digital Access Team worked with the South Australian Government (Digital Citizen Services) to provide a website template that meets internationally-recognised web accessibility standards and provides a better experience for all users.

Following this work, the South Australian Government was announced as a 2018 South Australian finalist for the Australian Information Industry Association iAwards recognising digital excellence in innovation.

Forging ahead

Online platforms are a huge part of how our clients interact with us so in 2018 we've strengthened our digital channels by introducing new technology, establishing a new look and feel for our website and creating new, engaging ways for our supporters and retail customers to connect with Vision Australia online.

One of the most interactive pieces of technology we have developed is a virtual reality experience allowing clients, their families and supporters to understand what it is like to experience vision loss.

This experience immerses someone in a lounge room setting and can simulate various vision conditions. The lounge room can be adjusted to show how Vision Australia's advice and services can make a significant difference in how someone lives. The kits are regularly used

Closing the gap

A partnership between Vision Australia and the Mildura Base Hospital Aboriginal Health Unit has ensured the local Aboriginal community has better access to eye care specialists and support.

From April 2018, an orthoptist was made available once a month to see indigenous patients who have poor vision and eye conditions, prioritising those who are on dialysis. The program was put into place after it was identified that we needed to improve the way Vision Australia engages with and supports the Aboriginal community.

Service engagement consultant Sally Edwards said staff had participated in cultural awareness training and see clients in an environment where they felt comfortable.

"This partnership has been more than a year in the making and shows what can be achieved if services are passionate and work together for the benefit of the community," she said.

at open days, conferences, and education sessions with referrers.

To help position Vision Australia as experts in the field and thought leaders, four webinars were held to keep people informed and connected to Vision Australia. More than 700 clients registered for the webinars about NDIS, My Aged Care, self-advocacy and fashion.

We also launched Vision Australia's first online community engagement platform for younger adults, Zest, in October 2017.



Vision Australia client using magnifier to complete a crossword puzzle.

Library milestone

Joy Nuske currently holds the Vision Australia Library record of the most books loaned from the library, nearly 10,000!

Born totally blind, Joy has been a member of the library, once known as the Braille and Talking Book Library, through the days of books on vinyl, then bulky specialist cassettes and on to CDs.

In 2018 though, she downloads audio books using a device known as a DAISY 3G player, which receives the books as data through the mobile phone network.

"I love using my 3G player. I find that's great for me. It's extremely simple to use, and the point of the matter is that you don't have to get any books in the post, and you don't have to post them back. You just press a button," she said.

A prolific braille reader as well, Joy said having the audio books is fabulous because you can do other things while you're reading, whereas with braille you have to use your hands and you can't do anything else.

"With audio books, you can. You can prepare meals. You can do anything."

Your support empowered more people!

The Birregurra-based Whoorell Women's Auxiliary celebrated their 50th anniversary in 2017. The auxiliary raises thousands of dollars each year for Vision Australia through its raffles and other fundraising efforts, and it makes such a difference to the services we can offer.

To our supporters, thank you for being so generous in helping people who are blind or have low vision to live the life they choose. We couldn't support as many people as we do without your most generous contributions and so many people have helped in so many ways.

This year we welcomed 11,000 new supporters who helped Vision Australia provide services to people who are blind or have low vision.

We also would like to acknowledge those supporters who left a gift to Vision Australia in their wills. More than 100 people so generously donated more than \$16.3 million collectively. Such a legacy has helped so many people right across Australia in providing services to enable people to flourish.

JO and JR Wicking Trust, one of our largest benefactors, has once again provided vital funding to enable Vision Australia to embark on a digital transformation program enabling us to provide new ways

for our clients, referrers and the community to engage with Vision Australia and be in control of that engagement, in their own time and in their way. Technology can offer so many new ways to deliver client focused products and services and this grant has allowed us to further develop this.

Thanks to our amazingly vibrant group of community fundraising committees around the country, like Friends of Vision Australia who hold community events to raise funds. They contributed close to \$500,000 to support services. Special thanks must also be made to the Black and White Committee of Vision Australia, based in Double Bay NSW, who contributed \$250,000 specifically to children's services this year.

Meet the wonderful individuals, businesses and organisations that have provided support by giving more than \$10,000 each this year, as well as our corporate partners, and fundraising committees.

Thank you!



EASTLAND



Herald Sun



A heartfelt thanks to you, our most generous donors

Gifts in Wills

Estate of the late D B Adams
Estate of the late U Allen
Estate of the late H M Anderson
Estate of the late P J Anderson
Estate of the late C V Ash
Estate of the late O V Ashcroft
Estate of the late S Assi
Estate of the late V M Barnes
Estate of the late C R Birch
Estate of the late N Black
Estate of the late H K Bowler
Estate of the late P J Bowling
Estate of the late M J Bradford
Estate of the late F P Brady
Estate of the late M L Bray
Estate of the late I M Callaway
Estate of the late L E Chadwick
Estate of the late M Cincotta
Estate of the late K K Cleaver
Estate of the late J Collins
Estate of the late P M Cooke
Estate of the late E Costello
Estate of the late B M Crombie
Estate of the late F E Davis
Estate of the late D A J Davis
Estate of the late M M Deall
Estate of the late J Derricks
Estate of the late D B Douglass
Estate of the late D E Downey

Estate of the late W A Edwards
Estate of the late G E Everingham
Estate of the late M Farrugia
Estate of the late F A Fernihough
Estate of the late J E Fildes
Estate of the late W J Flecknoe
Estate of the late G D Fletcher
Estate of the late M J Forster
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Estate of the late J Garvin
Estate of the late J H Goff
Estate of the late J Griffiths
Estate of the late D J Grills
Estate of the late R F
Grimke-Drayton
Estate of the late S Guilfoyle
Estate of the late W E Hankins Jr
Estate of the late D L Hargreaves
Estate of the late K D Harlow
Estate of the late R I Higgs
Estate of the late A E Holmes
Estate of the late J Holt
Estate of the late O R Hotchkiss
Estate of the late F Huschka
Estate of the late S E Hutchinson
Estate of the late C R Irvine
Estate of the late K J Kalman
Estate of the late M Keller
Estate of the late J N Kelly





Alison Jones playing goal ball with umpire looking on.

Gifts in Wills (continued)

Estate of the late H Kitaszewski
Estate of the late N Kulakowski
Estate of the late D M Letcher
Estate of the late J L Liston
Estate of the late E S Loder
Estate of the late P R Lucas
Estate of the late L Macmichael
Estate of the late P G Madder
Estate of the late E M Masters
Estate of the late E Mathews
Estate of the late G C Maurice
Estate of the late R L McDonagh
Estate of the late B R McDonald
Estate of the late J Mckenzie
Estate of the late B E McLachlan
Estate of the late B McLear
Estate of the late L Mead
Estate of the late Dr B A Mezo
Estate of the late R C Mundy
Estate of the late E M Murray
Estate of the late M A Negrin
Estate of the late N K Newton
Estate of the late S D Newton
Estate of the late G N Nicoll
Estate of the late T J Nolan
Estate of the late M N Nolan
Estate of the late J G Onorato
Estate of the late G A Paddock

Estate of the late D A Parkes
Estate of the late J F Parnell
Estate of the late A I Paul
Estate of the late D R Pertile
Estate of the late M M A Philipp
Estate of the late J M Reid
Estate of the late B Reid
Estate of the late L J Ross
Estate of the late J Rowe
Estate of the late P M Shepherd
Estate of the late N G Somerville
Estate of the late P J K Stafford
Estate of the late A P Steele
Estate of the late P Stewart
Estate of the late J M S Stewart
Estate of the late N K Stretton
Estate of the late A Tetley
Estate of the late N J Tonges
Estate of the late K M Tuddenham
Estate of the late M Turner
Estate of the late N J Valentine
Estate of the late E Van Veen
Estate of the late K W Wall
Estate of the late N L Wicks
Estate of the late D J Wilkinson
Estate of the late C J Wood
Estate of the late L M Young

A heartfelt thanks to you, our most generous donors

Individuals

Mrs J Barton
Ms J Cain
Mr E Carroll and Ms G Marsh
In memory of Mr C Colgan
Mr D and Mrs A Craig
Mr D H and Mrs I Dalrymple
Mrs H Driver
Mrs F Hudson
Mr R Kaiser
Mr P and Mrs J Mannix
Mrs P McAlary
Mr R McCosker
Miss A McKenzie
Miss A Miller
Mr P Okkerse
Mr G Organ
Mr G Painton
Mr J Plummer
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and Family
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Amy Irene Christina Ostberg Estate
Arthur Francis Sanders Trust
Arthur Leonard Raper Charitable Trust
Bernard David Rothbury Trust
Bill and Jean Henson Charitable Trust
Brian M Davis Charitable Foundation
Centenary Foundation – The Scott
Family Bequest
Clifford Abbott Davidson
Charitable Trust
Collier Charitable Fund
David Allen Trust
Donovan-Johnston Memorial Trust
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Edith McTaggart Charitable Trust
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Estate of the late Mona Isobel Paul
Family Frank Foundation
Flannery Foundation
Flora and Frank Leith Charitable Trust
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Vision Australia
Seeing Eye Dog
puppies playing
with each other.



Gregory Patrick and Marie Dolores Farrell Foundation
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Henry James Francis Charitable Trust
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JO and JR Wicking Trust
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The Estate of the Late Ella Kate Boyd
The Hardie Family Bequest
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Our full financial statements are available in standard and large print, braille, audio, DAISY and accessible digital formats.

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